


A photograph of three healthcare professionals, two women and one man, smiling and looking towards the right. They are wearing blue scrubs.

Navigating our cancer services

A photograph of a woman with blonde hair, wearing a teal top with a lace collar, looking slightly to the right.

A dedicated service to
answer questions and
provide support at every
stage of your care.

A photograph of a woman wearing a headset and glasses, looking at a computer screen.

Call **020 3313 0303**

or talk to us online:
www.imperial.nhs.uk/cancer-hub

Monday to Friday: 8am – 6pm
Saturday: 8am – 4pm



Our Cancer Navigator Hub can offer support, information, and clinical guidance when you need it.

Friends and family, carers, GPs, and other healthcare professionals who are supporting patients and need advice or assistance, are welcome to get in touch.

There are many ways we can support you, including:

- Explain what will happen next in your care and how long each step may take.
- Connect you with emotional, financial, and practical support.
- Help you prepare for your appointments, including support with interpreting and transport.
- Link you with one of our clinical nurse specialists if you're experiencing symptoms or have any clinical concerns.
- Provide information and signpost you to resources on our website, and other support services.

Unfortunately, we cannot give test results over the phone as these must be provided by your doctor; but we can offer clinical expertise where it is needed.

If you are experiencing any side effects from active treatment, or need urgent clinical advice please contact UKONS on **07788531677** or for haematology patients **020 3311 7788**.